

Terms and Conditions

1. Definitions

- 1.1 "The Company" refers to Fast Track Evictions Limited, a company registered in England and Wales under company number 09522401 with its registered office at 17 – 21 George Street, Croydon, CR0 1LA.
- 1.2 "Client" refers to any individual, business, or entity that engages the services of The Company.
- 1.3 "Services" refers to support services to landlords provided by The Company, including, but not limited to, advising and assisting landlords in evicting tenants, serving notice, helping the Client to draft and/or issue claims or other statements of case; ensuring advocates are instructed to attend court on behalf of Clients; and arranging for the appointment of bailiffs or high court enforcement officers to evict tenants
- 1.4 "Agreement" refers to the contract between the Company and the Client for the provision of Services, consisting of these terms and conditions and any engagement letter, email or statement of work agreed upon between the parties.

2. Scope of Services

- 2.1 The Company provides support services to landlords seeking to evict tenants, including, but not limited to, advising and assisting landlords in evicting tenants, serving notice, helping the Client to draft and/or issue claims or other statements of case; ensuring advocates are instructed to attend court on behalf of Clients; and arranging for the appointment of bailiffs or high court enforcement officers to evict tenants.
- 2.2 The Company is not regulated by the Solicitors Regulation Authority and does not purport to be solicitors.
- 2.3 The Company may, at its sole discretion, subcontract certain aspects of the Services to third parties.
- 2.4 The information conveyed on the Fast Track Evictions Limited website is intended to convey general information only. The contents of the website are not aimed at any person, individual or organisation specifically and nothing contained within it constitutes an offer to contract. Fast Track Evictions Limited reserve the right to cancel, withdraw or change its services at any time.

3. Client Obligations

- 3.1 The Client shall provide accurate and timely information, including all documentation, evidence, and contact details, necessary for the Company to perform the Services.
- 3.2 The Client warrants that they are the lawful owner or duly authorised agent of the property in question and have the full legal authority to seek possession of the property.
- 3.3 The Client shall notify the Company of any changes to the information provided or any developments in the case that may affect the Services.
- 3.4 The Client shall ensure compliance with all applicable laws and any applicable regulations. The Client shall indemnify and hold harmless the Company from any liability, damages, or costs arising from the Client's failure to comply with such laws and regulations.

4. Fees and Payment

- 4.1 Fees for the Services shall be as agreed between the parties in writing. Unless otherwise stated, fees are exclusive of VAT, disbursements, and any additional expenses incurred during the course of the Services.
- 4.2 By paying it is understood by the Client that the terms and conditions set out in this contract are accepted and have been read, and that any refunds for changed circumstances are at the discretion of Fast Track Evictions Limited. Your continuing instructions will amount to your continued acceptance of our terms and conditions. Fast Track Evictions Limited reserve all rights to amend and change its terms and conditions without notice.
- 4.3 In the event that your case is defended or if other circumstances arise which are not covered by our fixed fee services, then our fixed fee service will come to an end.

5. Limitation of Liability

- 5.1 To the fullest extent permitted by law, the Company excludes all liability for any direct, indirect, or consequential loss or damage arising from the provision of the Services or the Client's use of any materials or information provided by the Company.

5.2 The Company's total liability under this Agreement, whether in contract, tort (including negligence), or otherwise, shall be limited to the amount of fees paid by the Client for the Services and not any total or further (economic) loss.

5.3 The Company shall not be liable for any failure or delay in performing its obligations where such failure or delay is due to factors beyond its reasonable control, including but not limited to natural disasters, strikes, lockouts, acts of government, or changes in legislation.

6. Indemnity

6.1 The Client agrees to indemnify and hold harmless the Company, its directors, employees, agents, and subcontractors from and against any and all claims, losses, liabilities, damages, costs, and expenses (including legal fees) arising from or in connection with:

- (a) the Client's breach of this Agreement or any applicable law;
- (b) any misrepresentation made by the Client to the Company;
- (c) the Client's instructions or failure to provide accurate or complete information.

7. Confidentiality

7.1 The Company and the Client shall keep confidential any and all information obtained in connection with the performance of the Services.

7.2 The Company may, at its sole discretion, disclose confidential information to third-party subcontractors or agents to the extent necessary to perform the Services.

7.3 This obligation of confidentiality shall survive the termination of the Agreement.

8. Termination

8.1 Either party may terminate this Agreement by providing 14 days' written notice to the other party.

8.2 The Company reserves the right to terminate the Agreement immediately upon notice if the Client breaches any of these Terms and Conditions or fails to pay any fees when due.

8.3 Upon termination, the Client shall immediately pay all outstanding fees for Services rendered up to the date of termination. The Company shall have no further obligation to the Client following termination.

9. Intellectual Property

9.1 All intellectual property rights in any materials provided by the Company to the Client shall remain vested in the Company. The Client is granted a limited, non-exclusive, non-transferable licence to use such materials solely for the purpose of receiving the Services.

9.2 The Client shall not copy, modify, distribute, or otherwise use any of the Company's intellectual property without the Company's prior written consent.

10. Governing Law

10.1 This Agreement shall be governed by and construed in accordance with the laws of England and Wales. Any disputes arising out of or in connection with this Agreement shall be subject to the exclusive jurisdiction of the courts of England and Wales.

11. Miscellaneous

11.1 No waiver by the Company of any breach of these terms shall be construed as a waiver of any subsequent breach of the same or any other provision.

11.2 If any provision of these Terms and Conditions is found to be invalid or unenforceable, the remainder of the provisions shall continue in full force and effect.

11.3 This Agreement constitutes the entire agreement between the parties and supersedes all prior agreements, representations, or understandings.